



Interurban Transit Partnership

Present Performance & Service Committee Members

Charis Austin

David Bilardello (Chair)

Tracie Coffman

Rick Baker

Rob Postema

PRESENT PERFORMANCE & SERVICE COMMITTEE MEETING

July 23, 2024 – 4 p.m.

Rapid Central Station Conference Room | 250 Cesar E Chavez, SW

AGENDA

	<u>PRESENTER</u>	<u>ACTION</u>
1. PUBLIC COMMENT		
2. MINUTES REVIEW – June 12, 2024 <i>(rescheduled from May 21, 2024)</i>	David Bilardello	Approval
3. INFORMATION		
A. Ridership and Metrics		
1) Paratransit	Jason Prescott	
2) On-Demand	Jason Prescott	
3) Fixed Route Ridership – May/June 2024	Tim Roseboom	
4) On-Time Performance – May/June 2024	Nick Monoyios	
B. Operational Financial/Impacts		
1) Rapid Connect Recommendation	Deb, Steve, Linda	
C. Employees		
1) Negotiations Update	Steve Schipper	
2) Open Hiring Event	Deb Prato	
D. Fleet and Facilities		
1) RCS Security and Info Booth Update	Deron Kippen	
2) Busch Drive Update	Kevin Wisselink	
a. FTA/Environmental		
b. Charging Ports for EV's		

4. ADJOURNMENT

Upcoming Procurements:

Next meeting: September 17, 2024



Interurban Transit Partnership

Present Performance & Service Committee Members

Charis Austin Tracie Coffman David Bilardello (Chair) Rick Baker Robert Postema

PRESENT PERFORMANCE AND SERVICE COMMITTEE MEETING MINUTES

Wednesday, June 12, 2024 – 11:00 a.m.
(Rescheduled from May 21, 2024)

Rapid Central Station Conference Room (250 Cesar E Chavez Avenue, SW)

ATTENDANCE:

Committee Members Present:

David Bilardello, Charis Austin, Tracie Coffman

Committee Members Absent:

Rick Baker, Rob Postema

Staff Attendees:

Kris Heald, Deron Kippen, Steve Luther, Linda Medina, Nick Monoyios, James Nguyen, Deb Prato, Jason Prescott, Andy Prokopy, Steve Schipper, Mike Wieringa, Kevin Wisselink

Other Attendees:

Andrew Ittison (AECOM), Becca Smiles (AECOM), Jeffrey King

Mr. Bilardello called the meeting to order at 11:04 a.m.

1. PUBLIC COMMENT

No Public Comment

2. MINUTES – March 19, 2024

Vice Chair Mr. Bilardello entertained a motion to approve the meeting minutes from March 19, 2024. Ms. Coffman motioned to approve, and Ms. Austin supported it. The motion passed unanimously.

3. DISCUSSION

a. Ridership and Metrics

1. Paratransit – Mr. Jason Prescott

Mr. Prescott reported Transdev is committed to on-time performance. Transdev has been averaging 92.75% on time over the past six months. The metrics show improvements, however, Mr. Prescott noted eleven (11) trips that were longer than they should have been

MISSION: *To create, offer and continuously improve a flexible network of public transportation options and mobility solutions.*

over the past three (3) months. Compared to the same time period last year, it was at 98%, which is a significant improvement.
Mr. Bilardello appreciates these improvements and the updates.

2. On-Demand – Mr. Jason Prescott

Mr. Prescott noted through May of 2024 we have provided 13,715 trips in Kentwood, and 6,130 in Walker. Mr. Prescott noted we average approximately 50 users in the Kentwood area per month, and 30 repeat users in Walker per month.
Mr. Prescott noted this week marks the end of the VIA study. The consultants will provide an in-depth analysis of the current operations and give suggestions on a plan forward.

3. Fixed Route Ridership – Mr. Nick Monoyios

Mr. Monoyios reported for the month of April 2024, fixed route monthly ridership increased 12.5% with a year-to-date increase of 7.8%. He noted that April had two (2) more weekdays than April 2023, so that is over 9% of additional weekday service.
Mr. Monoyios noted the Contract Service improvements of GVSU. Route 37 and Route 48 (off-campus shuttles) show significant increases. It was sighted that we were under counting, so the auto passenger counter is more accurate. It is less of a growth count and more of accurate counting.

Mr. Monoyios noted significant increases on both Route 5 and Route 10. In reviewing Route 5, many of the increases were at Central Station and Woodland Mall. Route 10, the increase was Central Station and 54th Street Meijer. The team will continue to assess the situation.

4. On-Time Performance – March/April 2024 – Mr. Monoyios

Mr. Monoyios reported March was 86.3% on time, with 12.1% late. This represents a decrease from 90% last year. Several routes contributed to the lateness in March which were the Corewell Health Parking ramp at Medical Mile, Division Avenue is under repair downtown, Cesar Chavez reconstruction project impact three (3) routes, and Ivanrest water main replacement.

Mr. Monoyios reported April was 83% on time, and 16% lateness. That declined from 87% on-time last year. The 131 Plaster Creek bridge construction mainly impacted most of the routes.

Ms. Coffman asked if Mr. Monoyios has looked at May's data yet since 131 has been done. Mr. Monoyios said yes. On-time performance is hovering between 85-90%.

b. TMP Recommendation Concepts & Strategies – Mr. Andrew Ittigson (AECOM)

Mr. Ittigson briefly reviewed the Transit Master Plan with the committee. He noted this committee will be asked to give input on five of the concepts presented today.

Mr. Ittigson reviewed the project status. Some items still in progress are Administrative and Operational Staffing Evaluations, Planning, TOD Study, Focus groups.

Next Steps:

Finalize recommendations and receive community feedback.

Recommendation Concepts:

There are six (6) areas of focus:

Community Awareness and Education

Existing Service Improvements (Frequency, Additional Service Hours, Weekend Service)

Future service Expansion

Staffing Assessment: Peer Comparison The Rapid is very low.

Ms. Coffman feels that the comparison between Indianapolis and Dayton is very different than Michigan. Is there a funding model?

Mr. Ittigson agrees that both of those examples are larger than Grand Rapids, however some have more economic development positions.

Funding Tools/Scenarios:
Existing Funding / Cost Neutral
Discretionary / one time funding
Long term sustainable funding

Ms. Coffman inquired about the surveys.

Do we know the ratio of the surveys. Mr. Monoyios noted that almost 70% of the people who took the survey don't ride the bus, however they see the need for the service.

Mr. Ittigson addressed Existing Service Improvements. We know improving frequency is number one! Another item is the team is looking at updating technology.

Future Service Expansion

Near term: develop opportunities and relationships to provide service area

Mid-term and long term.

Explore service area municipalities.

Mr. Ittigson asked the committee to give feedback on any of these concepts or thoughts:

Ms. Coffman stated that she is having a hard time seeing how each of those intersect with the childcare center. The potential for this building should be seen as a community hub.

Ms. Austin feels all the concepts are important. Expansion of service is important to her, as her clients need to get to appointments outside the service area. Cascade being one area.

Ms. Coffman feels the funding model is how we leverage advocacy and feels this needs to focus regionally. Employers do not recognize community lines etc.

Mr. Bilardello asked if this was presented to the focus groups, and what were their responses.

Mr. Ittigson hitting the cycles of life and where transit fits into their lives. Is there a way to incentivize transit as a growth area.

Mr. Monoyios added the convenience of transit. From marketing how do we create that culture without the stigma.

Ms. Coffman likes the idea of how we engage you. The younger the riders are easier to shift. Harder to change culture when people are older.

Ms. Austin feels if someone must depend on public transportation, and they use it for getting groceries, then riders are limited to only two (2) bags.

4. ADJOURNMENT

This meeting was adjourned at 11:59 a.m.

The next meeting is scheduled for July 23, 2024

Respectfully submitted,



Kris Heald, Board Secretary



Interurban Transit Partnership

DATE: July 8, 2024
TO: ITP Board
FROM: Jason Prescott
SUBJECT: JUNE 2024 PARATRANSIT RIDERSHIP REPORT

Paratransit ridership information for June 2024, as compared to June 2023

	2024	2023	% Change
Total Paratransit Ridership	17,147	17,757	-3.4%
ADA Ridership	14,388	14,398	-0.1%
Non-Disabled Senior (NDS) Ridership	115	111	3.6%
PASS Ridership	187	162	15.4%
Network 180	102	108	-5.6%

Ridership averages, as compared to 2023

	2024	2023	% Change
Weekday Ridership	620	621	-0.2%
Saturday Ridership	220	247	-10.9%
Sunday Ridership	221	231	-4.3%

Other Performance Measures

	2024	2023	% Change
On-Time Performance	94.85%	79.75%	18.9%
On-Time Drop-Off	98.43%	90.97%	8.2%
Average Cost Per Trip	\$51.52	\$43.22	19.2%

June 2024 Paratransit Ridership and Operating Statistics				
	2024	2023	Change	% Change
ADA				
Clients	1,231	1,172	59	5.0%
Passenger Trips	14,388	14,398	(10)	-0.1%
NDS				
Clients	16	14	2	14.3%
Passenger Trips	115	111	4	3.6%
PASS				
Clients	11	10	1	10.0%
Passenger Trips	187	162	25	15.4%
CONTRACTED				
Clients	0	0	0	#DIV/0!
Passenger Trips	0	0	0	#DIV/0!
RIDELINK				
Clients	187	278	(91)	-32.7%
Passenger Trips (Performed by The Rapid)	401	715	(314)	-43.9%
TOTALS				
Clients	1,445	1,474	(29)	-2.0%
Passenger Trips	15,091	15,386	(295)	-1.9%
Average Weekday Ridership	620	621	(1)	-0.2%
Average Saturday Ridership	220	247	(27)	-10.9%
Average Sunday Ridership	221	231	(10)	-4.3%
All Ambulatory Passengers	12,260	12,458	(198)	-1.6%
All Wheelchair Passengers	2,831	2,928	(97)	-3.3%
No - Shows	348	377	(29)	-7.7%
Cancellations	314	638	(324)	-50.8%
Transdev				
Average Cost per Trip	\$51.52	\$43.22	\$8.30	19.2%
Riders per Hour	1.7	2.0	(0.3)	-15.0%
Accidents per Month	3.0	2.0	1	50.0%
Trip Denials	0	0	0	#DIV/0!
NTD Travel Time (minutes)	34	29	5	17.2%
NETWORK 180				
Passenger Trips	2,056	2,371	(315)	-13.3%
Average Weekday Ridership	102	108	(6)	-5.6%
TOTAL PASSENGER TRIPS	17,147	17,757	(610)	-3.4%
Paratransit Service Quality Statistics: network 180 Excluded				
Complaints	2024	2023	% of Trips	% Change
Transdev Complaints	13	8	0.1%	62.5%
On-Time Performance				
On-Time Compliance - Pick-up	94.85%	79.75%	15.1%	18.9%
On-Time Compliance - Drop-off	98.43%	90.97%	7.5%	8.2%

PARATRANSIT FY2024 REPORT CARD STANDARDS

	FY2024						FY2023							
	Standard	1st	2nd	3rd	4th	Annual	1st	2nd	3rd	4th	Annual			
Productivity														
Total Paratransit Ridership	N/A	54,428	56,803	56,615			52,939	54,734	52,769	50,315	210,757	N/A	N/A	N/A
Passengers Per Hour	≥2.0	2	2	1.8			2.1	2	2	2.0	2.0	≥2.0	<2.0 and >1.7	≤1.7
Actual value - not percentage change														
Preventable Accidents														
Preventable Accidents(Revised Statistic)	≤1	4	8	14			5	7	5	12	7.25	≤1	>1 and <1.5	≥1.5
Actual value - not percentage change														
Customer Service														
Complaints (per 1k passengers)	≤0.9	0.054	0.056	0.01			0.07	0.07	0.02	0.05	0.05	≤0.9	>0.9 and <1.5	≥1.5
Travel Time (minutes)	≤30	31	30	33			29	28	29	27	28.25	≤30	>30 and <33	≥33
Actual value - not percentage change														
On-Time Performance														
Percentage of On-Time Trip	≥95%	87.41%	92.63%	92.62%			74.00%	77.30%	79.25%	75.17%	76.43%	≥95%	<95% and >93%	≤93%
Percentage of On-Time Drop-Offs	≥95%	92.97%	95.20%	96.67%			80.00%	75.60%	87.99%	83.50%	81.77%	≥95%	<95% and >93%	≤93%
Actual value - not percentage change														
Cost Effectiveness														
Cost Per Passenger	N/A	\$47.25	\$46.08	\$47.58			\$40.19	\$38.53	\$41.24	\$39.93	\$39.97	N/A	N/A	N/A
Ratio of Paratransit to Fixed Route Ridership	1:30	1:20	1:19	1:19			1:20	1:29	1:25	1:28	1:26	≥30	<30 and >27	≤27
Actual value - not percentage change														



Interurban Transit Partnership

300 Ellsworth SW, Grand Rapids, Michigan 49503-4005 Ph 616 456 7514

Date: July 1, 2024

To: Board of Directors

From: Jason Prescott, Director, Paratransit, ADA and Mobility

Subject: Rapid Connect June 2024 Monthly Report

OVERVIEW

Rapid Connect mobility on-demand program report from Saturday, June 1 through Sunday, June 30.

HISTORICAL CONTEXT

The Rapid Connect service launched on January 3rd, 2022, in Walker and Kentwood to improve accessibility to public transportation within those two jurisdictions. The initial pilot (Jan-Mar) had a service operating on weekdays from 6 a.m. to 6 p.m. Presently the service operates until 10 p.m. on weekdays.

Sign-ups remain consistent from week to week. To date, 2,282 people have signed up to use this new service.

All training and testing trips taken by operators or Rapid employees have been omitted from all calculations included in this report.

CURRENT RIDERSHIP

Between Saturday, June 1 – Sunday, June 30, 2024 (1 month service period), there were a total of 811 completed trips.

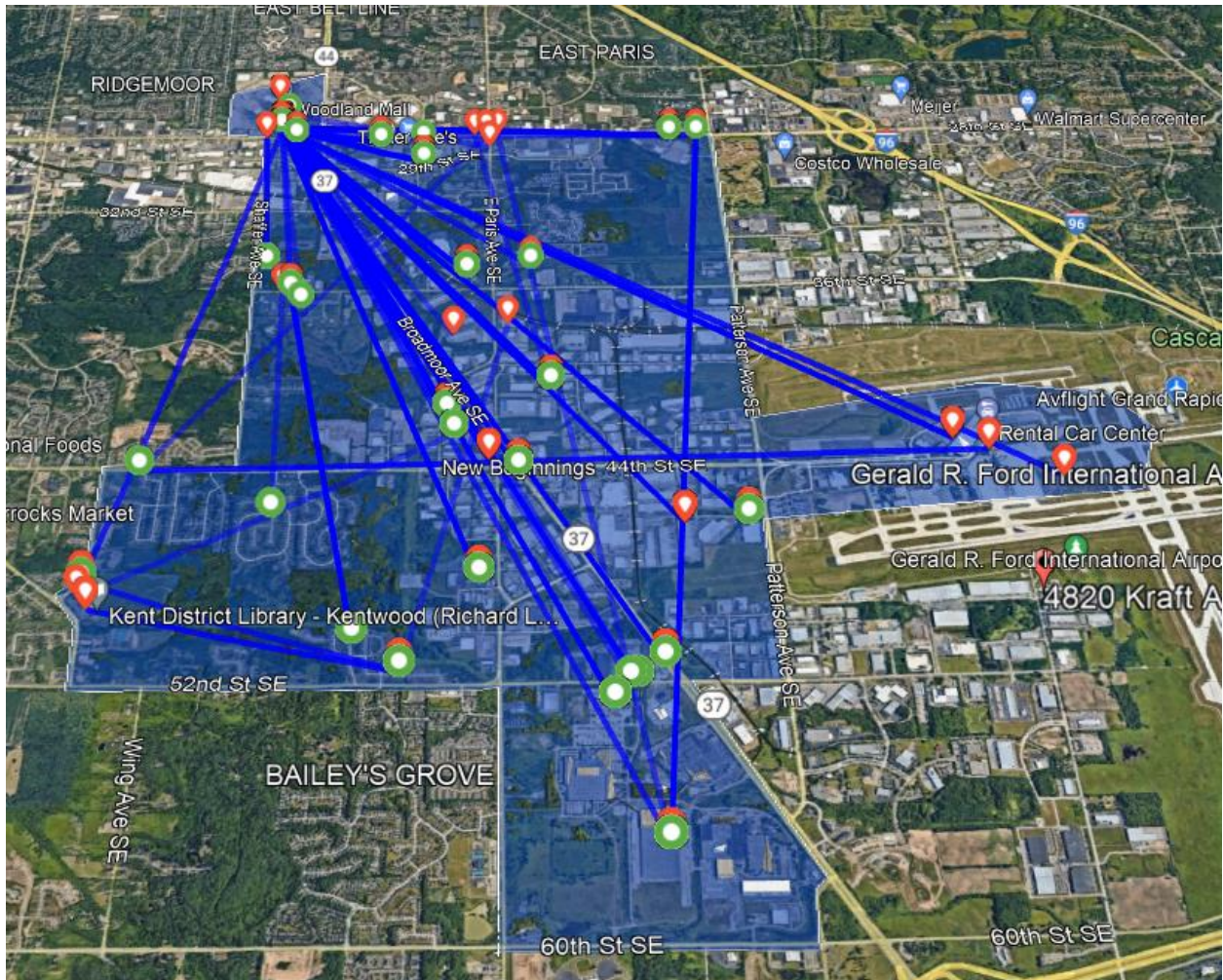
Interurban Transit Partnership

300 Ellsworth SW, Grand Rapids, Michigan 49503-4005 Ph 616 456 7514

There were 496 completed trips in Kentwood (61%), and 315 trips completed in Walker (39%). There were 48 individual riders in Kentwood and 30 in Walker that made up these trip counts for the month June.

The average fare trip distance in Kentwood is 2.82 miles, and 3.17 miles in Walker. The fare trip distance is the distance between the pickup and drop off points and does not consider other stops on the route.

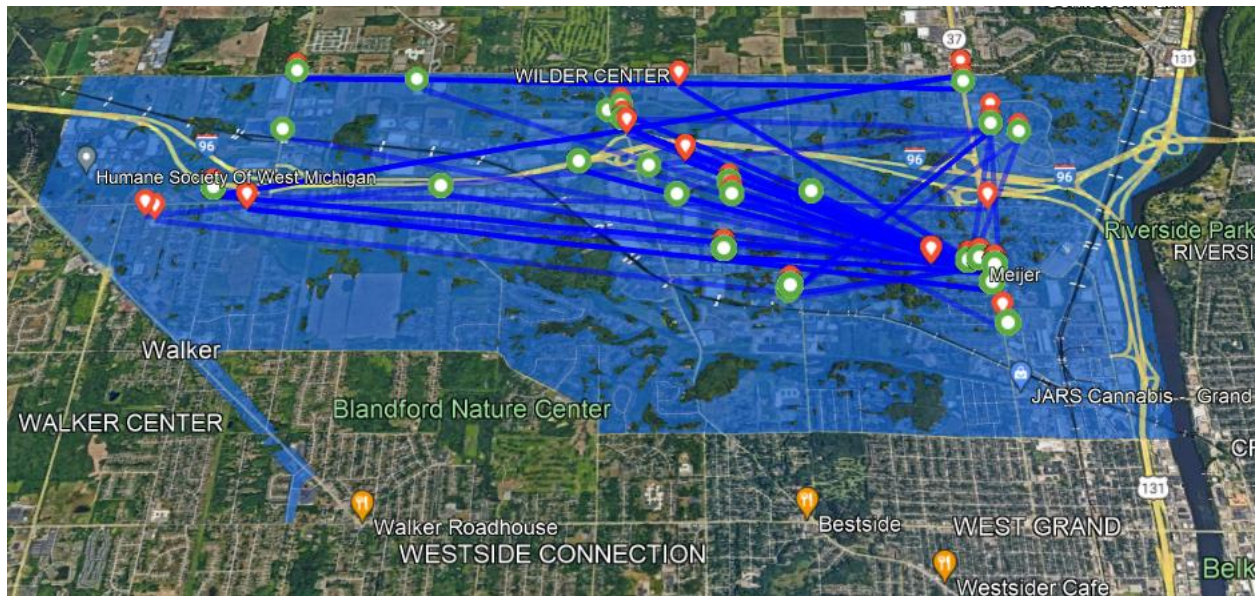
The earliest trip in Kentwood for June had a reported arrival time of 5:53 a.m. The latest trip was completed at 9:37 p.m.



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The earliest trip in Walker for June had a reported arrival time of 6:04 a.m. The latest trip was completed at 9:58 p.m.

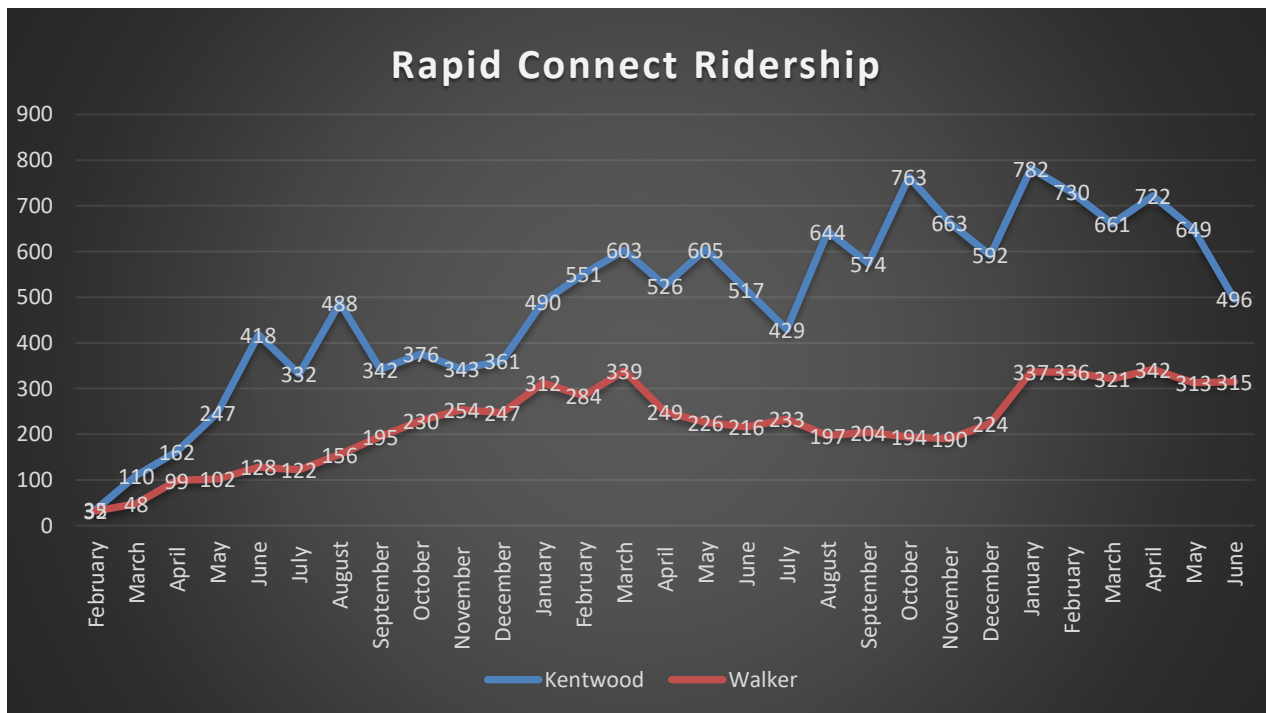
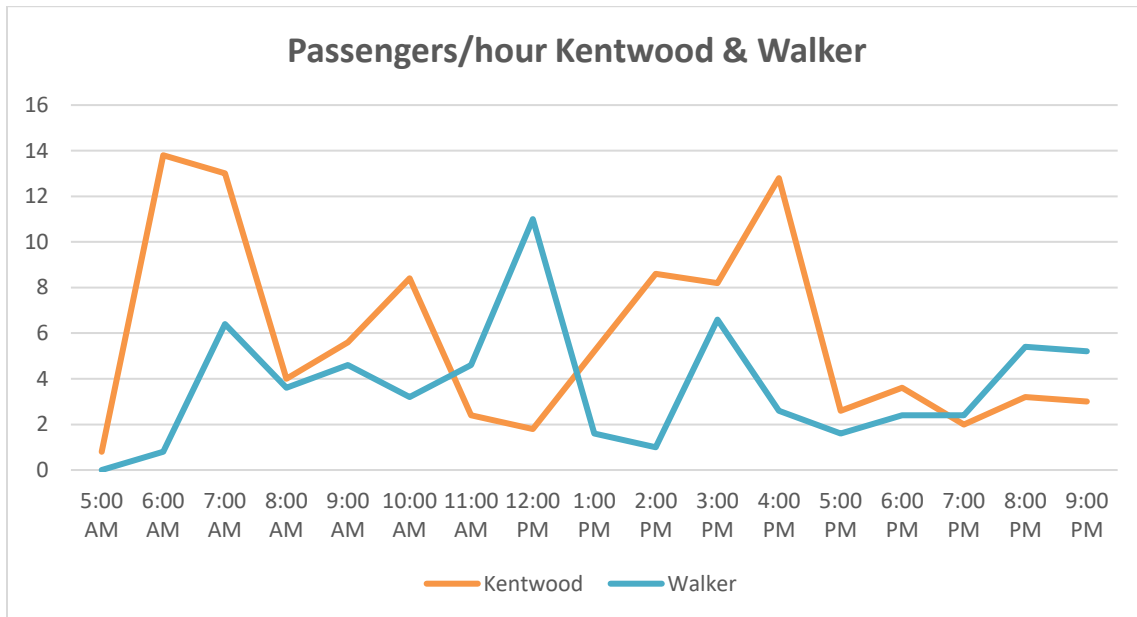


8 Destinations were visited in the expanded zone for June 2024.

- 2263 E Oak St. NW
- 2134 Alpine Ave NW
- 2150 Alpine Ave NW
- 3248 Alpine Ave NW
- 3330 Alpine Ave NW
- 3531 Alpine Ave NW
- 3596 Alpine Ave NW
- 745 Center Dr. NW

Interurban Transit Partnership

300 Ellsworth SW, Grand Rapids, Michigan 49503-4005 Ph 616 456 7514



Date: July 15, 2024
To: ITP Present Performance and Service Committee
From: Tim Roseboom – Senior Planner
Subject: FIXED ROUTE RIDERSHIP AND PRODUCTIVITY REPORT – May 2024

OVERVIEW: In May 2024, there was an increase of 5.7% in fixed route ridership as compared to May 2023, driven mainly by the contract services increase of 43%. Saturday also increased 5.5% from May 2023, however evening and Sunday decreased slightly by 1%.

BACKGROUND INFORMATION

Monthly Ridership

	May 2024	May 2023	% Change
Regular Fixed Route Service (<i>Routes 1–44</i>)	409,351	403,663	+1.4%
Contracted Service (<i>GVSU, DASH, GRCC, and Ferris</i>)	66,406	46,450	+43.0%
Total Monthly Fixed Route Ridership	475,757	450,113	+5.7%

Daily Average Ridership

	May 2024	May 2023	% Change
Weekday Total	19,325	18,233	+6.0%
Weekday Evening	2,425	2,451	-1.0%
Saturday	8,498	8,052	+5.5%
Sunday	4,155	4,197	-1.0%

Productivity Summary

	May 2024	May 2023	% Change
Average passengers per hour per route	14.1	14.6	-3.8%
Average passengers per mile per route	1.04	1.08	-3.5%
Average farebox recovery percent per route	10.5%	11.7%	-10.7%

Fiscal Year Ridership

	FY 2024	FY 2023	% Change
Regular Fixed Route Service (<i>Routes 1–44</i>)	2,959,172	2,891,495	2.3%
Contracted Service (<i>GVSU, DASH, GRCC, and Ferris</i>)	1,379,425	1,158,811	19.0%
Total Fixed Route Ridership YTD	4,338,597	4,050,306	7.1%

COMPARISON OF MAY 2024 TO MAY 2019

Monthly Ridership

	May 2024	May 2019	% Change
Regular Fixed Route Service (<i>Routes 1–44</i>)	409,351	643,084	-36.3%
Contracted Service (<i>GVSU, DASH, GRCC, and Ferris</i>)	66,406	69,718	-4.8%
Total Monthly Fixed Route Ridership	475,757	743,400	-36.0%

Daily Average Ridership

	May 2024	May 2019	% Change
Weekday Total	19,325	29,099	-33.6%
Weekday Evening	2,425	4,306	-43.7%
Saturday	8,498	12,291	-30.9%
Sunday	4,155	5,867	-29.2%

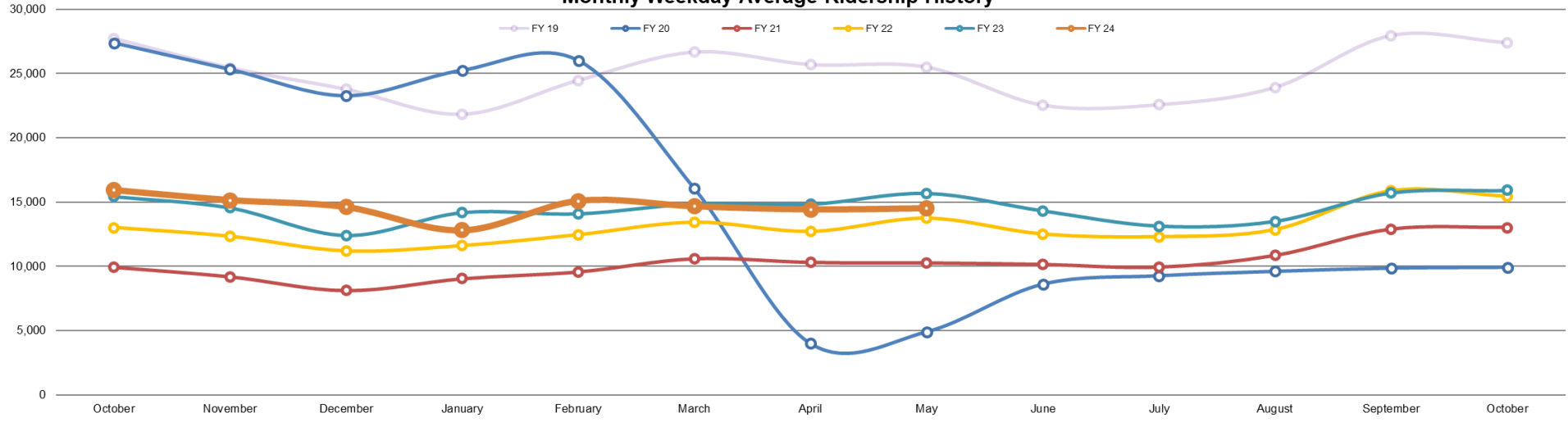
Productivity Summary

	May 2024	May 2019	% Change
Average passengers per hour per route	14.1	20.5	-31.4%
Average passengers per mile per route	1.04	1.67	-37.6%
Average farebox recovery percent per route	10.5%	24.1%	-56.6%

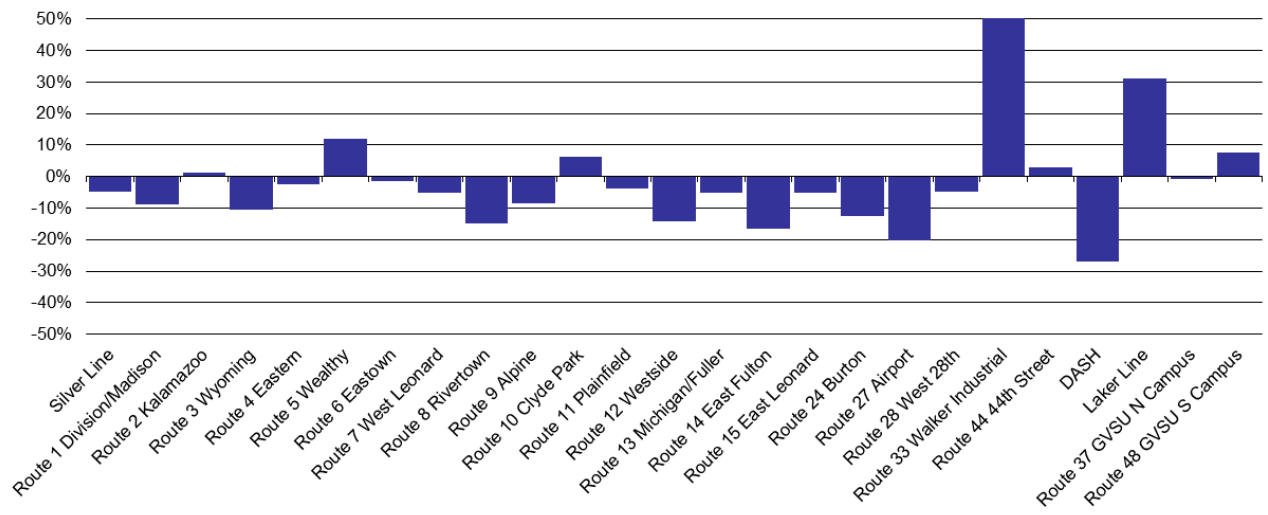
Fiscal Year Ridership

	FY 2024	FY 2019	% Change
Regular Fixed Route Service (<i>Routes 1–44</i>)	2,959,172	4,959,123	-40.3%
Contracted Service (<i>GVSU, DASH, GRCC, and Ferris</i>)	1,379,425	2,160,833	-36.2%
Total Fixed Route Ridership YTD	4,338,597	7,352,150	-41.0%

Monthly Weekday Average Ridership History



Percent Change by Route: May 2024 compared to May 2023



Date: July 15, 2024
To: ITP Present Performance and Service Committee
From: Tim Roseboom – Senior Planner
Subject: FIXED ROUTE RIDERSHIP AND PRODUCTIVITY REPORT – June 2024

OVERVIEW: In June 2024, there was a decrease of 7.4% in total monthly route ridership as compared to June 2023. Contract services increased 48%, however regular fixed routes services decreased 14%. June 2023 had a total of nine Clean Air Action Days compared to two in June 2024. Additionally, June 2023 had one more Grand Rapids Public Schools service day than June 2024. Finally, June 2023 had two more weekdays and one less Saturday and Sunday than June 2024.

BACKGROUND INFORMATION

Monthly Ridership

	June 2024	June 2023	% Change
Regular Fixed Route Service (<i>Routes 1–44</i>)	310,736	362,458	-14.3%
Contracted Service (<i>GVSU, DASH, GRCC, and Ferris</i>)	66,526	44,825	+48.4%
Total Monthly Fixed Route Ridership	377,262	407,283	-7.4%

Daily Average Ridership

	June 2024	June 2023	% Change
Weekday Total	15,717	16,059	-2.1%
Weekday Evening	2,643	2,538	4.1%
Saturday	8,204	9,179	-10.6%
Sunday	4,381	4,318	+1.5%

Productivity Summary

	June 2024	June 2023	% Change
Average passengers per hour per route	13.0	13.1	-0.8%
Average passengers per mile per route	0.97	0.97	-0.5%
Average farebox recovery percent per route	11.3%	12.0%	-5.9%

Fiscal Year Ridership

	FY 2024	FY 2023	% Change
Regular Fixed Route Service (<i>Routes 1–44</i>)	3,269,908	3,248,673	0.7%
Contracted Service (<i>GVSU, DASH, GRCC, and Ferris</i>)	1,445,951	1,203,636	20.1%
Total Fixed Route Ridership YTD	4,715,859	4,452,309	5.9%

COMPARISON OF JUNE 2024 TO JUNE 2019

Monthly Ridership

	June 2024	June 2019	% Change
Regular Fixed Route Service (<i>Routes 1–44</i>)	310,736	535,869	-42.0%
Contracted Service (<i>GVSU, DASH, GRCC, and Ferris</i>)	66,526	72,542	-8.3%
Total Monthly Fixed Route Ridership	377,262	635,428	-40.6%

Daily Average Ridership

	June 2024	June 2019	% Change
Weekday Total	15,717	25,779	-39.0%
Weekday Evening	2,643	4,340	-39.1%
Saturday	8,204	12,755	-35.7%
Sunday	4,381	5,811	-24.6%

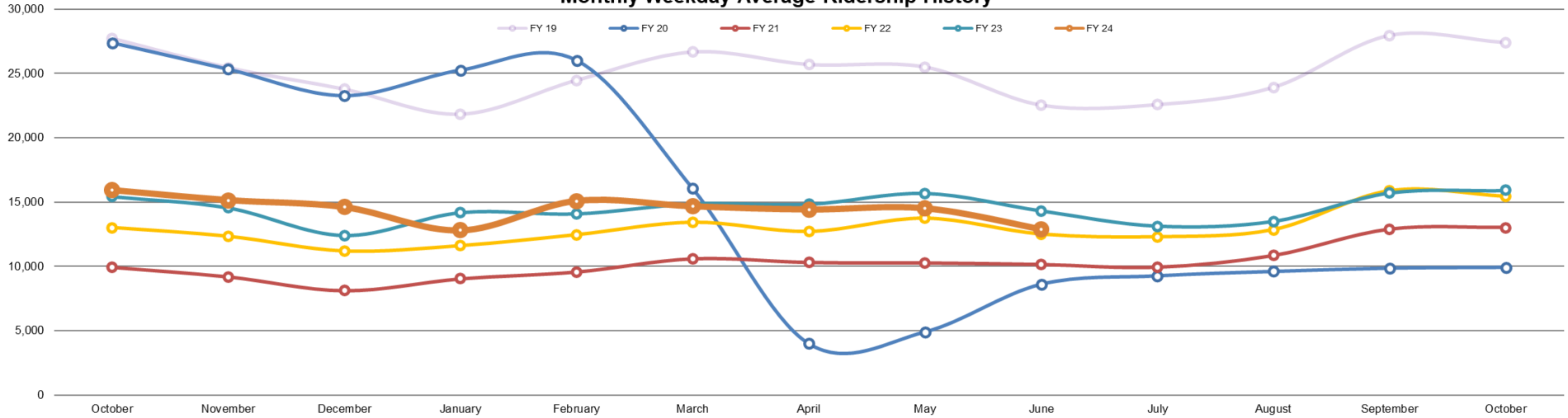
Productivity Summary

	June 2024	June 2019	% Change
Average passengers per hour per route	13.0	18.1	-28.0%
Average passengers per mile per route	0.97	1.47	-34.2%
Average farebox recovery percent per route	11.3%	23.9%	-52.8%

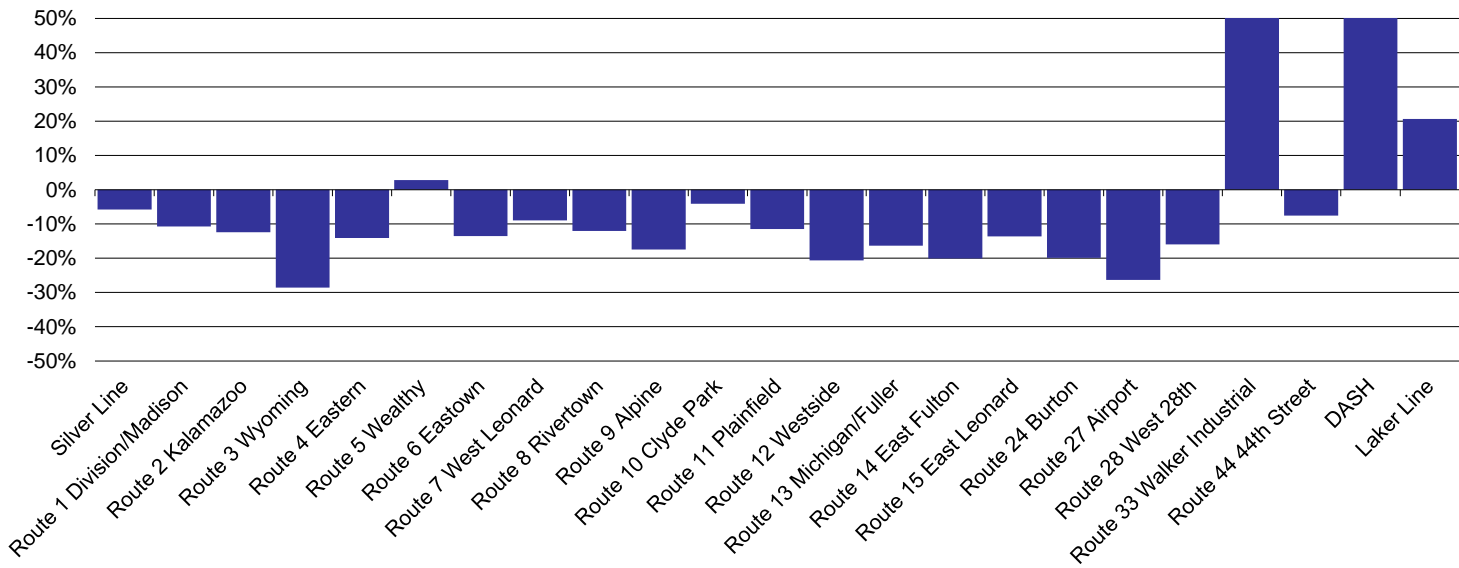
Fiscal Year Ridership

	FY 2024	FY 2019	% Change
Regular Fixed Route Service (<i>Routes 1–44</i>)	3,269,908	5,494,992	-40.5%
Contracted Service (<i>GVSU, DASH, GRCC, and Ferris</i>)	1,445,951	2,233,375	-35.3%
Total Fixed Route Ridership YTD	4,705,579	7,987,578	-41.1%

Monthly Weekday Average Ridership History



Percent Change by Route: June 2024 compared to June 2023

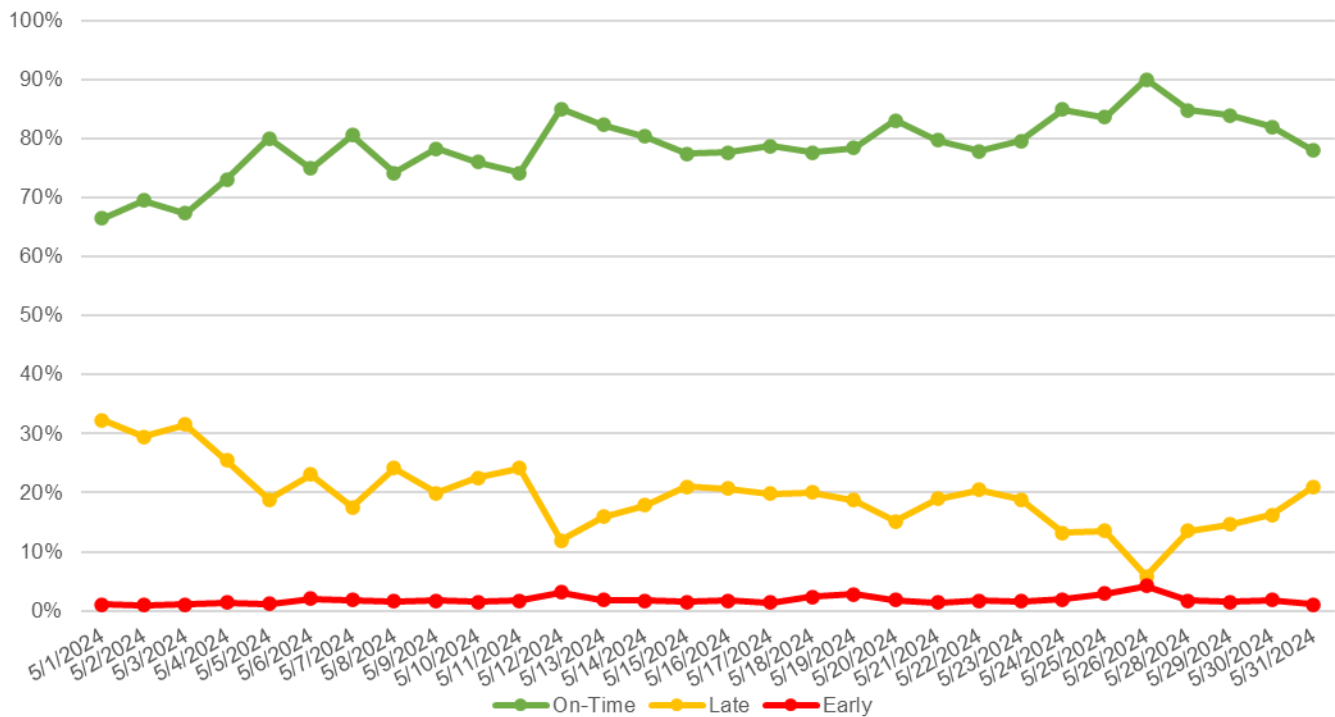


Date: July 15, 2024
To: Present Performance & Service Committee
From: Nicholas Monoyios – Director of Planning
Subject: FIXED ROUTE ON-TIME PERFORMANCE REPORT – May 2024

SYSTEMWIDE ANALYSIS

The Rapid considers a bus to be on time if it is anywhere from 0 to 5 minutes late. A bus that arrives before the scheduled time or 5 minutes after the scheduled time is considered not to be on time.

Systemwide Daily On-Time Analysis
 May 1 through May 31



The figure above demonstrates daily on-time performance for May 2024. Through the month of May 2024, systemwide on-time performance was 78.3% with incidents of lateness reaching 20.0% and incidents of earliness reaching 1.7%. This represents a decrease from 83.0% on-time the system operated during the month of April 2024 as well as a decrease from 84.2% the system operated at during May 2023. Multiple road construction projects in May 2024 contributed to the lower on-time performance.

The Summer 2024 service period started on May 6th which included many minor schedule adjustments, which resulted in improved on-time performance throughout the month.

ROUTE BY ROUTE ANALYSIS

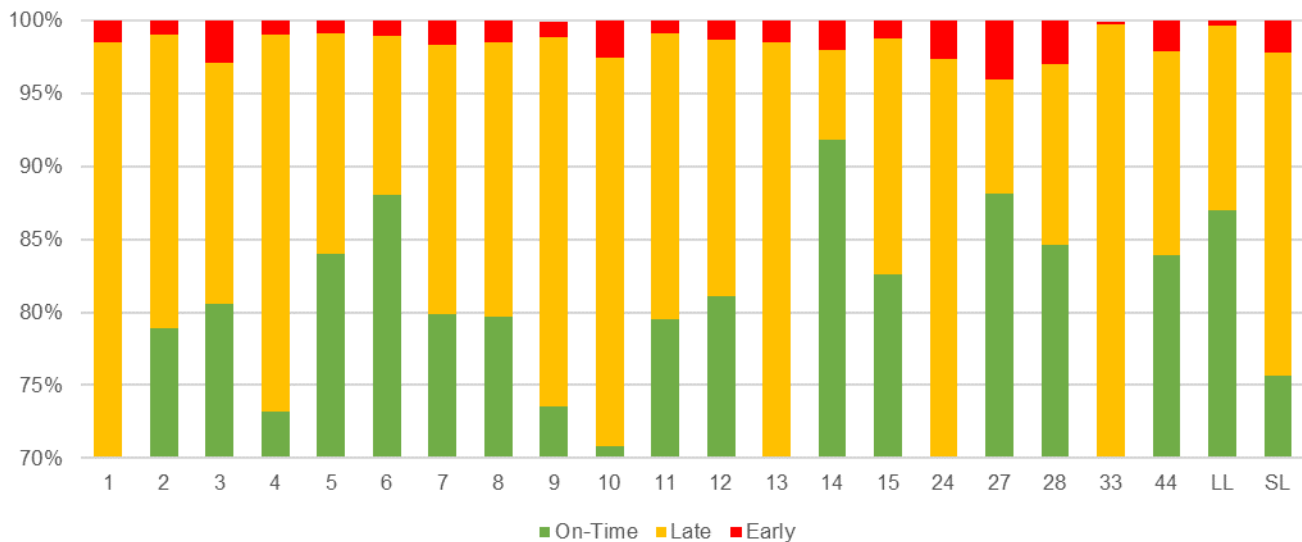
During construction season, street closures and detours stemming from road projects are the primary cause of decreased on-time performance. Road projects anticipated to have a duration throughout the entire service period (four months) are considered for schedule adjustments, though shorter-term projects demonstrate the larger impacts.

The following is a list of road projects with major impacts to on-time performance:

- US-131 Plaster Creek bridge reconstruction (impacts most routes as street network along 131 corridor into downtown Grand Rapids increases traffic congestion)
- Corewell Health parking ramp at Medical Mile (impacts Silver Line and Route 6) – *expected to continue until end of construction season.*
- Division Ave. in downtown GR (impacts Route 6 & Silver Line)
- C. Chavez Ave reconstruction (impacts Route 3, 10, and 13)
- Ivanrest Ave. water main replacement and street resurfacing (last week in March – impacts Route 24)
- 131 & I-96 interchange construction (impacts Route 33 and 9 indirectly)

Route by Route On-Time Analysis

May 1 through May 31



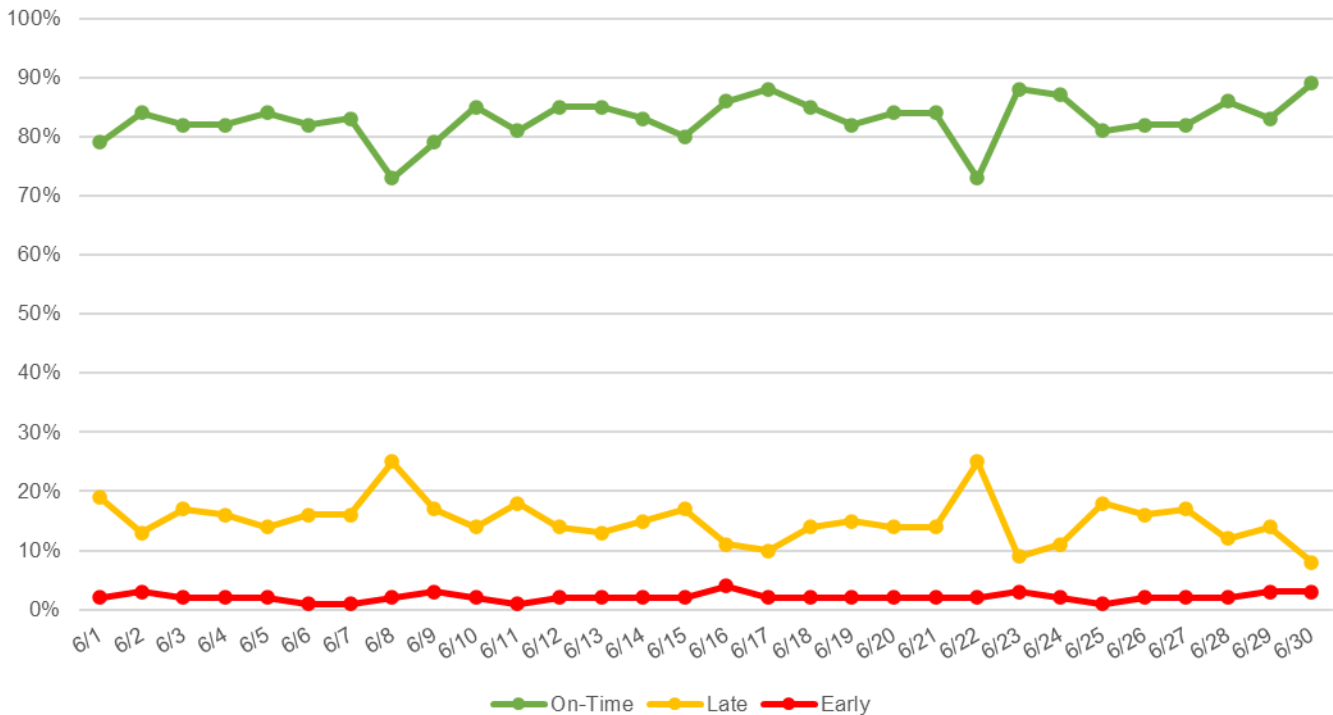
Planning continues to monitor on-time performance at a granular level to make necessary minor adjustments to schedules and provide recommendations to address on-time performance issues.

Date: July 15, 2024
To: Present Performance & Service Committee
From: Nicholas Monoyios – Director of Planning
Subject: FIXED ROUTE ON-TIME PERFORMANCE REPORT – June 2024

SYSTEMWIDE ANALYSIS

The Rapid considers a bus to be on time if it is anywhere from 0 to 5 minutes late. A bus that arrives before the scheduled time or 5 minutes after the scheduled time is considered not to be on time.

Systemwide Daily On-Time Analysis
June 1 through June 30



The figure above demonstrates daily on-time performance for June 2024. Through the month of June 2024, systemwide on-time performance was 83.0% with incidents of lateness reaching 15.0% and incidents of earliness reaching 2.0%. This represents an increase from 78.3% on-time the system operated during the month of May 2024 as well as an equal 83.0% the system operated at during June 2023. Multiple road construction projects in June 2024 contributed to the lower on-time performance.

The dips on Saturday June 8th & Saturday June 22nd were a result of the GR Festival for the Arts and the GR Fondo Race respectively.

ROUTE BY ROUTE ANALYSIS

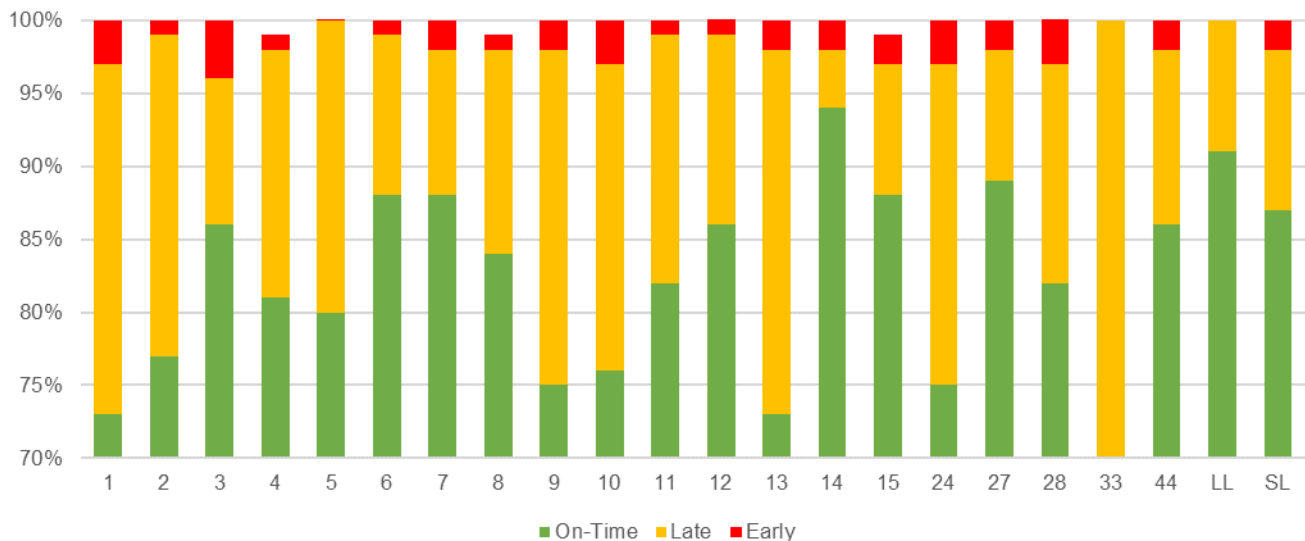
During construction season, street closures and detours stemming from road projects are the primary cause of decreased on-time performance. Road projects anticipated to have a duration throughout the entire service period (four months) are considered for schedule adjustments, though shorter-term projects demonstrate the larger impacts.

The following is a list of road projects with major impacts to on-time performance:

- US-131 Plaster Creek bridge reconstruction (impacts most routes as street network along 131 corridor into downtown Grand Rapids increases traffic congestion)
- Weatherford & Center roundabout construction (impacts Route 9)
- Gezon Parkway lane closures (impacts Route 1)
- Jefferson Ave. reconstruction (impacts Route 2 & Silver Line)
- Division Ave. in downtown GR (impacts Route 6 & Silver Line)
- C. Chavez Ave reconstruction (impacts Route 3, 10, and 13)
- Ivanrest Ave. water main replacement and street resurfacing (last week in March – impacts Route 24)
- Clyde Park lane closures from 36th St. to 44th St. (impacts Route 10)
- 131 & I-96 interchange construction (impacts Route 33)

Route by Route On-Time Analysis

June 1 through June 30



Planning continues to monitor on-time performance at a granular level to make necessary minor adjustments to schedules and provide recommendations to address on-time performance issues.