

What is The Rapid doing to ensure the health and safety of its riders and employees?



We clean and disinfect all our vehicles every night.

An approved antiseptic agent (Spartan Clean On The Go hdqC2), ultraviolet-C (UVC) light, and high-temperature steam cleaning (approximately 300 degrees Fahrenheit) are used in all service vehicles nightly to eradicate any human coronavirus contamination.



We disinfect all high-contact areas on our vehicles during the day.

The Spartan Clean On The Go hdqC2 disinfecting product is used on all vehicles to spot clean when they arrive at Rapid Central Station, Kentwood Station, and the Kirkhof Center at GVSU.



We regularly clean our office spaces and require daily employee screening.

Our office spaces are disinfected twice per week with Spartan Clean On The Go hdqC2 and UVC light, and all employees are required to complete a self-assessment screening (temperature, symptoms, and exposure check) before coming to work.



We provide our bus operators with PPE and require riders to wear masks.

Our bus operators are provided with masks, face shields, and gloves, and all riders that are medically able must wear a mask while utilizing our service.

What are the next steps The Rapid is taking to maximize its safety efforts?

We are currently vetting the treatment of all vehicles and facilities with an anti-microbial agent that will prevent the growth and survival of viruses, germs, micro-organisms, etc.

- The product, MicrobeCare, can protect surfaces for an extended period of time (up to 12 months)
- The Rapid will test surfaces treated with this product monthly for the presence of enzymes that indicate contamination
- Daily and nightly cleaning and disinfection will continue to take place in addition to use of this product
- All vehicles are on a rolling deep-clean schedule (10 are deep cleaned every week)

