

# We're Hiring: Fare Enforcement Officers Needed

## Hiring Range:

**\$17.04 per hour**  
Full time, benefits  
after 30 days

## Application Deadline:

Position will remain  
open until filled

## How to Apply:

**Submit resume to**  
[recruiting@ridetherapid.org](mailto:recruiting@ridetherapid.org)  
**OR apply online at**  
[ridetherapid.org/jobs](http://ridetherapid.org/jobs)

*The Rapid is an EEO Employer:  
Women and Minorities  
Encouraged to Apply*



## Position Summary:

The Rapid is seeking four (4) Fare Enforcement Officers to join our team! This position conducts ongoing, random passenger fare check procedures of customers on the Bus Rapid Transit Routes.

The Fare Enforcement Officer will have to provide high quality customer service to riders while educating them on fare purchases, route operations, and procedures.

## Essential Functions:

- Approach passengers and request proof of fare payment while riding the Bus Rapid Transit Routes.
- Educate passengers on the fare payment system.
- Encourage fare compliance by providing a highly visible presence.
- Exercise sound judgement to abuse of the self-service fare collection system.
- Issue accurate, complete, and legible citations to passengers not complying with fare regulations.
- Report fare collection equipment malfunctions.
- Assists in enforcement of Rapid rules of conduct on Rapid buses and property.
- Provide general assistance and information about using The Rapid network.

## Skills & Abilities:

- **Education:** High School degree or equivalent.
- **Experience:** This position requires a minimum of two (2) years of customer service in a fast paced environment (preferably criminal justice or related area) with extensive exposure to the general public.