Vernon J. Ehlers Amtrak Station will close to the public and Rapid Central Station will limit public access during COVID-19 crisis until further notice

GRAND RAPIDS, MI - The Rapid, the Grand Rapids metro area public transportation system, is committed to helping the community contain the spread of COVID-19. As a part of this effort, The Rapid will limit public access to Rapid Central Station and close Ehlers Amtrak Station to the public until further notice on Friday, March 20, 2020, at 12:15 am to minimize the risk of COVID-19 exposure and transmissions.

The buildings impacted by this action include:
- Rapid Central Station at 250 Grandville Ave SW
- Vernon J. Ehlers Amtrak Station at 440 Century Ave SW

The Rapid is following Michigan Department of Transportation (MDOT) recommendations to “close or limit access to public facilities” to minimize the risk of spread of COVID-19.

In an effort to encourage social distancing and provide the safest environment possible, Rapid riders will have limited access to the Information Center in Rapid Central Station for Wave card purchases and reloads only. Riders must enter from the southeast entrance across from the bus platform and are strongly encouraged to maintain a minimum six foot distance from each other.

Greyhound customers that need to purchase a ticket must wait at the southeast entrance to be escorted into the building by security or Greyhound personnel. If there is no one available to escort a customer inside the building, customers may purchase a ticket from the Greyhound coach operator (driver). Greyhound customers with a ticket can wait for the Greyhound bus in the bus bay area.

The Rapid is working to keep you informed and minimize the potential risk on all of our buses and in our facilities. Follow updates and news about The Rapid and COVID-19 at ridetherapid.org/coronavirus.

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About The Rapid

The Rapid provides public transportation and mobility services for the Grand Rapids metro area. Beyond its fixed routes, The Rapid also operates demand response services for people with disabilities and car and vanpooling programs.

Stay informed by following The Rapid at ridetherapid.org, facebook.com/therapid, twitter.com/therapid