



DATE: March 5, 2021
TO: ITP Board
FROM: Jason Prescott
SUBJECT: FEBRUARY 2021 PARATRANSIT RIDERSHIP REPORT

Paratransit ridership information for February 2021, as compared to February 2020

	2021	2020	% Change
Total Paratransit Ridership	14,208	28,305	-49.8%
ADA Ridership	11,478	22,048	-47.9%
Non-Disabled Senior (NDS) Ridership	73	99	-26.3%
PASS Ridership	251	576	-56.4%
Network 180	1,433	4,613	-68.9%
Cascade Township	395	654	-40%

Ridership averages, as compared to 2020

	2021	2020	% Change
Weekday Ridership	571	1,036	-44.9%
Saturday Ridership	197	334	-41.0%
Sunday Ridership	141	327	-56.9%

Other Performance Measures

	2021	2020	% Change
On-Time Performance	98.05%	95.46%	2.7%
On-Time Drop-Off	96.78%	95.75%	1.1%
Average Cost Per Trip	\$31.95	\$26.55	20.3%