



DATE: January 6, 2021
TO: ITP Board
FROM: Jason Prescott
SUBJECT: December 2020 PARATRANSIT RIDERSHIP REPORT

Paratransit ridership information for December 2020, as compared to December 2019

	2020	2019	% Change
Total Paratransit Ridership	12,630	27,537	-54.1%
ADA Ridership	10,128	21,671	-53.3%
Non-Disabled Senior (NDS) Ridership	28	99	-71.7%
PASS Ridership	260	572	-54.5%
Network 180	1,267	4,295	-70.5%
Cascade Township	301	698	-57%

Ridership averages, as compared 2019

	2020	2019	% Change
Weekday Ridership	465	952	-51.2%
Saturday Ridership	175	376	-53.5%
Sunday Ridership	113	348	-67.5%

Other Performance Measures

	2020	2019	% Change
On-Time Performance	99.32%	91.49%	8.6%
On-Time Drop-Off	97.71%	93.28%	4.7%
Average Cost Per Trip	\$35.76	\$25.37	41.0%