



DATE: December 10, 2020
TO: ITP Board
FROM: Jason Prescott
SUBJECT: November 2020 PARATRANSIT RIDERSHIP REPORT

Paratransit ridership information for November 2020, as compared to November 2019

	2020	2019	% Change
Total Paratransit Ridership	13,062	27,707	-52.9%
ADA Ridership	10,440	21,707	-51.9%
Non-Disabled Senior (NDS) Ridership	43	82	-47.6%
PASS Ridership	267	614	-56.5%
Network 180	1,507	4,404	-65.8%
Cascade Township	306	653	-53.1%

Ridership averages, as compared 2019

	2020	2019	% Change
Weekday Ridership	516	999	-48.3%
Saturday Ridership	181	356	-49.2%
Sunday Ridership	112	384	-70.8%

Other Performance Measures

	2020	2019	% Change
On-Time Performance	98.93%	94.49%	4.7%
On-Time Drop-Off	97.45%	93.94%	3.7%
Average Cost Per Trip	\$34.40	\$25.68	34.0%