



DATE: October 7, 2020  
TO: ITP Board  
FROM: Jason Prescott  
SUBJECT: September 2020 PARATRANSIT RIDERSHIP REPORT

**Paratransit ridership information for September 2020, as compared to September 2019**

	2020	2019	% Change
Total Paratransit Ridership	15,028	27,402	-45.2%
ADA Ridership	11,554	21,146	-45.4%
Non-Disabled Senior (NDS) Ridership	54	99	-45.5%
PASS Ridership	272	509	-46.6%
Network 180	98	223	-56.1%
Cascade Township	246	640	-61%

**Ridership averages, as compared 2019**

	2020	2019	% Change
Weekday Ridership	559	988	-43.4%
Saturday Ridership	200	336	-40.5%
Sunday Ridership	116	327	-64.5%

**Other Performance Measures**

	2020	2019	% Change
On-Time Performance	98.54%	94.14%	4.67%
On-Time Drop-Off	96.16%	94.39%	1.87%
Average Cost Per Trip	\$30.52	\$24.83	22%